



Avenidas Village Extended A Helping Hand During Crisis

I've been very pleased with Avenidas Village since day one," states member **JoAnn Poullaries**. "I appreciate the vast network of vendors, the outings to the City and San Jose, and everything Avenidas Village offers me. It is so important to my every day life."

After leisurely enjoying more of the social aspect of her membership for several years, JoAnn unexpectedly discovered just how critical it was to have Avenidas Village on her side when catastrophe struck!

JoAnn was out with friends in San Francisco, and as she stepped onto a bus, she landed wrong and broke two bones in her ankle. "I was hysterical, but thankfully my neighbors called Avenidas Village for me, and within a few hours, they had all kinds of medical equipment at my house, including a walker and a port-a-potty. They also contacted home health care agencies for me and arranged for me to receive a free home checkup," JoAnn says.



"Avenidas Village moved so fast to take care of me. They arranged volunteers to get me to every follow up doctor's appointment and take me grocery shopping. It was an invaluable help," she recalls.

"When you are not at your optimal health or going through a trauma, it's not the best time to have to investigate various vendors or navigate all the other obstacles all on your own. Psychologically, knowing the Village is there for me on a 24/7 basis is wonderful. I go to bed knowing that if I wake up and something is wrong, I have someone to contact for help."

JoAnn says she just doesn't understand those folks who say they aren't ready for Avenidas Village yet, when she believes anyone over 60 could benefit from an Avenidas Village membership. "You never know what is going to happen to you, like with my accident," she says. "And for those who say they have family members who will help them, well guess what? Everyone in your family has their own agenda. They are busy working or raising their kids, and they aren't waiting for your call asking for help...but Avenidas Village is. They are there ready to focus on meeting your needs," JoAnn points out.

"My membership has more than paid for itself," JoAnn reports. "Each year, I see more reasons to belong. It's just a wonderful thing!"

[Back to Avenidas Village](#)