

## 24/7 Coverage Helps Avenidas Village Member Cope

“For a number of years, I wondered whether to move to a retirement home or stay in my own house,” recalls Barbara Seaney (pronounced “seen-ey”). “When I found out about Avenidas Village, I decided it was good insurance and good protection.”

She's been a member ever since...and a quite satisfied one, at that. So far, the 24/7 service is what she appreciates most about her membership.

Barbara found out the hard way just how effective the Avenidas Village 24/7 coverage is. “One weekend, I tripped on a curb. I didn’t think it was a big deal, until I noticed my eye was black and swollen,” she says. She was taken to the ER and later released.

“But the next day, I felt very weak, and didn’t know what to do, so I contacted the Avenidas Village 24/7 hotline,” Barbara says. They immediately got Older Adults Care Management, a preferred Village Vendor, involved.

“A very nice woman came out to my house and stayed all day and night comforting me, which was exactly what I needed at the time,” Barbara notes. “I am so impressed that Avenidas Village has such key sources all at the ready. With one phone call, my problem was solved. This weekend coverage simplifies everything!”

According to Director Vickie Epstein, the Village has also happily assisted Barbara after she went through a hospitalization and rehab by providing her with the durable medical equipment she needed temporarily. Additionally, the Village coordinated an appointment with SALA (Senior Adults Legal Assistance) so that she could work through preparations on an Advance Directive.

“The staff members are such sweethearts,” Barbara states.

Barbara enjoys volunteering at the Menlo Park library and she has also been a driver at Avenidas. She loves to travel and read, and attends the Avenidas book club.

“I have some family in Piedmont and they are definitely happy I’m enrolled in the Village!” she claims.



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