

**Avenidas Village**  
“Helping people maintain their independence”  
My Life, My Way

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**Avenidas Village**

- Helps you stay in your home if you would rather do that than go to a retirement community
- Does this by providing access to all the services you need now, and all the services you may need as time goes by

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**Avenidas Village**

Reasons people give for staying in their homes

- Cost – retirement homes cost \$3,000-\$7,000 per month plus initial fees of half to two million dollars
- Diverse neighborhood
- Familiar surroundings
- Space:
  - For family to visit
  - To keep pets

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**Avenidas Village**

What do you need to stay in your own home?

- Health Care support
- Property maintenance support
- Transportation
- Administrative support
- Social interaction
- Agreement and support from family members

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**Avenidas Village**

Health Care Support

- Partnerships with healthcare providers—El Camino Hospital, Kaiser Permanente, Palo Alto Medical Foundation, Stanford University Hospital
- Homecare and other health service providers in the Directory of Services
- Medical advocacy (“Med-Paf”)
- Optional daily personal check-in
- 24/7 on-call assistance

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**Avenidas Village**

Property Maintenance

- Screened vendors with discounted services in the Directory of Services
  - Plumbers
  - Electricians
  - Handymen
  - Contractors
  - Painters
  - Transportation
  - Housekeeping
  - Bookkeeping
  - Etc.
- 24/7 on-call assistance

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**Avenidas Village**

Transportation Assistance

- Transportation providers that are part of the Directory of Services
- Road Runners
- Volunteer Drivers

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**Avenidas Village**

Administrative support

- Administrative and financial services in the Directory of Services
- Free emergency preparation review
- Free home safety check
- Legal 411 volunteers
- Optional daily personal check-in

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**Avenidas Village**

Social Interaction

- Social connections
  - Activities (e.g. Lunch Bunch)
  - Google listserv
  - Neighborhood get-togethers
  - Tours
- Cultural activities
  - Music
  - Art
  - Lectures
- Volunteer opportunities

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**Avenidas Village**

Peace of mind for adult children

- All the needs described above are being met
- It offers a safety net
- Make sure parents have support!
- 24/7 Assistance

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**Avenidas Village**

How are all these services managed?

- One phone number to call (650) 289-5405
- Website where all information is available [www.avenidasvillage.org](http://www.avenidasvillage.org)
- E-mail Google listserv membership where news/requests are posted
- New services requested are added as demand warrants
- Feedback on quality of service

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**Avenidas Village**

Special features of Avenidas Village

- The first "village" on the West Coast
- Prompt, friendly, professional customer service from dedicated staff
- One of the few in the nation affiliated with an established non-profit agency providing services to seniors - AVENIDAS

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**Avenidas Village**

How is it different from Avenidas?

- Membership in the Village includes membership to Avenidas services
- But- Village members' requests for help are handled by a Village staff member to ensure all steps in providing help are taken. The member is not alone.
- One phone call to ensure, follow up 24/7
- There are activities only for Village members
- There is a members-only directory of Village members and vetted discounted vendors

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**Avenidas Village**

How to join?

- As a single, the annual cost is \$825; as a couple, the annual cost is \$1050 (less than \$3/day)
- Pay annually or monthly by credit card at small extra fee
- Gift memberships are available

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**Avenidas Village**

What do members think?

- "Staying independent is why I joined Avenidas Village. I can stay in my home and still be mobile, connected and involved, thanks to Avenidas Village's transportation help, free daily telephone check-ins and volunteer program."
- "We get a lot of bang for the buck out of our Avenidas Village membership. For less than \$3 a day, we get help solving any problem we might face. It's like having a concierge at our beck and call."
- "I appreciate the medical support. Because I have some health concerns, I'm pleased that Avenidas Village has a special alliance with my hospital. I've also benefited from the free 'Med-Pal' program, relying on the notes taken for me at my last doctor's appointment."
- "Mom needed a safety net, so I gave her the gift of an Avenidas Village membership. Now we all sleep better knowing she has such a great resource to turn to, with me out of the area."
- "The social programs appealed to us. We love meeting new people and going to a variety of outings – the opera or latest museum exhibit."

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**Questions?**

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**How To Join Avenidas Village**

- Call 650-289-5405
- Information Packets
- Arrange an interview with the Avenidas Village Director
- Attend an Avenidas Village event
  - Vendor Fair
  - Neighborhood gathering

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